



**GOVERNING BOARD
REGULAR MEETING**

The Campbell County Hospital District Board of Trustees met in the Hospital's Fifth Floor Classrooms on Thursday, January 26, 2017.

Members present:

Mr. Harvey Jackson
Mr. Mike Dugan
Dr. Ian Swift
Ms. Ronda Boller
Mr. George Dunlap
Dr. Sara Hartsaw
Mr. Randy Hite

Also present:

Mr. Andy Fitzgerald, Chief Executive Officer
Mr. Dalton Huber, CFO
Ms. Deb Tonn, Vice President of Patient Care
Mr. John Fitch, Vice President of Human Resources
Mr. Bill Stangl, Vice President of Physician Services
Ms. Ellen Rehard, Recorder
Public

OPENING

Call to Order

Mr. Jackson, Chairman, called the meeting to order at 5:00 p.m.

Mission Statement

Mr. Dugan read Campbell County Health's Mission Statement.

Vision Statement

Dr. Hartsaw read Campbell County Health's Vision Statement.

Roll Call

Ms. Ellen Rehard called the roll of the Trustees of the Board of Campbell County Memorial Hospital District. Mr. Jackson, Mr. Dugan, Dr. Swift, Ms. Boller, Mr. Dunlap, Dr. Hartsaw, and Mr. Hite are present.

Approval of Agenda

Dr. Hartsaw requested to pull out of the Finance Committee Consent Agenda the GI Endoscope replacement for Surgery and discuss as an Action Item. Mr. Jackson moved GI Endoscope replacement for Surgery to Action Item #7.

Mr. Fitzgerald requested Public Comment be moved on the Agenda before Recognition Items.

Ms. Boller requested Action Item #6, Infrastructure Repairs at Pioneer Manor be moved to Discussion Item #2.



Dr. Hartsaw moved, seconded by Mr. Dugan to approve the agenda as amended. Mr. Jackson, Mr. Dugan, Dr. Swift, Ms. Boller, George, Dr. Hartsaw and Mr. Hite voted aye. Motion carried.

Consent Agenda

The following items were approved as part of the Consent Agenda.

Approval of Minutes

Minutes from December 8, 2016 Board regular meeting and December 13, 2016 and December 28, 2016 Special Board meetings (copy appended to minutes).

Administrative Policy Review

Five Administrative policies, GIVE Grant Fund, Hospital Credit Care Use, Nondiscrimination, Social Media Policy and Solicitation (copy appended to minutes). **No motion required.**

Administrative Policy Approval

One Administrative policy, Code of Conduct (copy appended to minutes). **No motion required.**

Governing Board Policy Approval

One Governing policy, Statement of Investment (copy appended to minutes). **No motion required.**

Finance Meeting

Items requiring Board Action from the January 23, 2017 Finance Committee Meeting (copy appended to minutes).

Committee Reports

Physician Recruitment and Retention
Legacy Advisory Board
Quality Committee
Campbell County Healthcare Foundation
Facilities Planning
Joint Conference

Dr. Hartsaw moved, seconded by Mr. Hite, to approve the consent agenda as presented. Mr. Jackson, Mr. Dugan, Dr. Swift, Ms. Boller, George, Dr. Hartsaw and Mr. Hite voted aye. Motion carried.

PUBLIC QUESTIONS OR COMMENTS

Mr. Fitzgerald communicated that CCH was a victim of a spoofing email. The outside party requested financial information on employees. Employee names, 2016 earnings and social security numbers were released. W2's were not released. A response team was assembled and they have been working on the issue to inform employees about what happened. A telephone hotline and email address was set up to answer employee questions. A cyber liability attorney from outside the organization has been assisting CCH. CCH has an insurance policy through Mountain States and they will indemnify CCH for any loss and for employee identity theft. Communication will continue with employees and the public as warranted. Mr. Fitzgerald apologized for the incident. Mr. Lubnau added that employees will have to sign up for the credit protection and both the organization and employees will be indemnified. All 2016 employees will



receive a personal letter. Mr. Jackson asked if there were any comments or questions from the public at this time. There were none.

RECOGNITION ITEMS

Provider of Month

December - Dr. Laine Russell

Campbell County Health is proud to recognize the December provider of the month, Laine Russell. Dr. Russell is board certified in family medicine and joined the medical staff in 2007. She was a homemaker and realtor before deciding to go to medical school, a little older than the average medical student. She has always been good at science and liked being able to help people, graduating from the University of Osteopathic Medicine and Health Sciences in Des Moines, Iowa. She calls Family Medicine 'eclectic', choosing that specialty because physicians see all ages and types of patients with many different illnesses and conditions. A native of Sheridan, she came home to Wyoming to complete her residency in family practice at the University of Wyoming Family Practice Residency program in Casper.

One of the biggest changes Dr. Russell has seen since she's been practicing is the trend toward medical specialties. One positive example is the growth of hospital medicine, or hospitalists. Because of hospitalists, primary care physicians don't have to see patients in the hospital on nights and weekends and be on a call rotation after a day of seeing patients in their clinic.

She remembers the primary care physicians who trained her doing almost everything in their practices—from emergency care, to delivering babies, to performing surgery. Even though that gave the physician a total connection to their patients, it was very hard on their family and personal life.

Dr. Russell practices in Wright at the Wright Clinic, and likes the fact that she knows her patients and the community very well. According to Dr. Russell, even though it is small, Wright is a tight-knit community with good resources and public support.

When she's not practicing, Dr. Russell describes herself as an outdoor person, enjoying rock hunting, gardening, fishing and her horses. She also likes hanging out with her husband Danny Gorgol, daughter, two sons and four grandchildren.

January – Dr. Jeffrey Anderson

Campbell County Health is proud to recognize the January Provider of the Month, Jeffrey Anderson, D.O. Dr. Anderson is Board Certified in Obstetrics and Gynecology and joined the medical staff in 2010. After completing his undergraduate studies at Utah State University, Dr. Anderson attended Kirksville College of Osteopathic Medicine in Kirksville, MO and completed his residency in Obstetrics and Gynecology at Fitzsimons Army Medical Center in Aurora, CO. During his career in the Army he supervised and trained OB/GYN residents at Darnall Army Community Hospital in Ft. Hood, TX.

After medical school, Dr. Anderson chose to specialize in Obstetrics and Gynecology because those doctors always seemed happy about their lives, unlike some other specialties he observed during his medical school rotations. OB GYNs also get to deliver babies, perform surgeries, and take care of patients who are, for the most part, healthy and happy.



When asked what has changed the most since he started practicing medicine, Dr. Anderson cited hysterectomies, one of the most common surgeries he performs. When he began his practice, hysterectomies were done using an abdominal incision, with a few procedures done vaginally. Now almost all hysterectomies can be performed laparoscopically, a minimally invasive technique that is much less painful with a much quicker recovery for the patient. Dr. Anderson says that for a patient suffering from pain, bleeding and fatigue, this is a procedure that can figuratively and literally give a woman back her life.

After practicing in a larger town of about 250,000, Dr. Anderson likes to be able to drive to work in less than ten minutes, even when including the occasional stop for antelope in the road. He likes to hear about his patient's interests and hobbies, and always learns something new from them.

When he's not practicing medicine, Dr. Anderson enjoys spending time with his family. He and his wife JaNae have three grown children, and they often travel to Cheyenne, Denver and Idaho to see their four grandchildren.

Thank you Dr. Anderson, for providing your patients with excellent care.

Medical Staff Recognition

Christian Eby, M.D.

Dr. Eby completed his undergraduate degree at Westmont College in Santa Barbara, CA. He then received a Master of Science degree in Applied Physiology and Doctor of Medicine at Finch University of Health Sciences The Chicago Medical School in North Chicago, Illinois. He completed a Pediatric Internship and Residency at the University of California, San Diego, followed by an Anesthesiology Residency at the University of California, Los Angeles. Dr. Eby joined the anesthesia department in August and is a general anesthesiologist with Olena Medical. He is also a consultant with Surgical Directions and consults in areas of Operating Room efficiency, establishing OR Medical Directors, and works with Anesthesia groups to provide efficient services. Dr. Eby and his wife, Lydia, reside in Aberdeen, SD. They have three children; Grace 18, Michaela 12 and Andrew 9. His interests include hunting and fly fishing.

Linda Walby, M.D.

Linda Walby, MD comes to the Gillette area from Richland, WA. Originally from Wisconsin, she still pledges allegiance to the Green Bay Packers. She graduated from the University of Wisconsin at Madison for both undergraduate education (BS in Biochemistry and Zoology) and her medical degree in 1984. Internship and Residency for her specialty of Physical Medicine and Rehabilitation (Physiatry) were completed in Dallas, TX at University of Texas Southwestern Medical School and Parkland Memorial Hospital.

As a Board Certified Physiatrist, Dr. Walby has practiced all aspects of her specialty in hospital and outpatient arenas. For Gillette, she brings to the forefront her wealth of Rehabilitation experience to aid The Legacy Short Term Rehabilitation Unit to achieve the highest standards of care. She'll consult in that facility and at the acute hospital to chart as early as reasonable the rehabilitation course and work to include each patient's family in the process as each individual's condition happened to their whole world.



Dr. Walby will also see in her outpatient practice those requiring at their physician's request electro-diagnostic testing (EMG/ NCV) to clarify sources of spine to extremity symptoms to guide treatment planning. Additionally, Dr. Walby has training in Musculoskeletal Medicine to provide diagnosis and guidance for improved activity participation comfortably and safely whether as part of work duties or recreational pursuits. Rehabilitation patients as well may require ongoing monitoring of their conditions to watch for and prevent complications after their treatment formally has ended, surveilling for additional care needs.

Dr. Walby comes to the area with her husband and their black Labrador retriever, Murphy. They enjoy golf, travel and continuous learning through reading and activities participation. Bob Kelso, her husband, has semi-retired from past work with the US Fish and Wildlife and will enjoy pursuing fly fishing regionally.

Employee Recognition

Mr. Fitzgerald recognized employees that have been selected for *Thanks for working here Thursday:*

Vickie Balo	Radiation Oncology
Bonnie Green	Radiology
Jennifer Bunker	Home Medical Resources
Amber Gruba	Central Billing Office
Jessie Baker	Laboratory
Tony Chambers	Plant Operations
Lexie Hoffmann	BHS

Department Discoveries

Health Information Management

Legend

Jody Nestor – Wellness

Campbell County Health is proud to announce Jody Nestor as a Legend.

For those who don't know, CCH defined a Legend as, "those people who have left a permanent impression on our minds because of their deeds and actions. Ongoing demonstration of hard work, compassion, and a reputation for greatness make someone a legend."

Originally from Gillette, Wyoming, Jody, who always loved sports and physical education in school, did some job shadowing with a physical therapist in high school to see if she'd be interested in pursuing a career in health care.

Jody earned her bachelor's degree in Exercise Physiology from Colorado Mesa University in Grand Junction, Colo. After she graduated, she returned to Gillette when her husband, Corey, took a job as a surveyor in 2004. She joined the team at Wellness 11 years ago and now works primarily helping with Audiogram Testing—she is a Certified Occupational Hearing Conservationist (COHC)—but often steps in when needed to help with biometric screenings, phone consults, and more.

Jody is well-known in our community because of the hearing work she does for many of the Wellness department's corporate clients in the mining industry, and her colleagues would say she is a great team player who is always looking out for her fellow co-workers.



Jody calls the services Wellness offers unique and is grateful that CCH offers this in Campbell County, Wyoming. “There are not many health care organizations that have a department dedicated to wellness. I feel that I am very fortunate to work for an organization that cares about preventative care and helping the public with their overall health,” she says.

When asked what the Legend award means to her, Jody says it’s an honor to be recognized. “It makes me feel amazing that my colleagues felt like I deserved it. I don’t do my job to be recognized, and I, nor the Wellness Department, would be where we are today without all of the people I work with. It makes it easy to go to work and do the best you can when you work with an amazing team.”

Jody and her husband, Corey, have two children—Garrett, 5 years old, who loves to run and Addison, 8 years old, who is really into art. Jody stays active in her children’s activities in school. For fun, the family has some land in the Big Horn Mountains that they play on nearly every weekend—camping in the summer and snowmobiling and sledding in the winter.

Jody, your dedication and commitment to CCH and excellence every day has not gone unnoticed. Thank you for being a mentor and a role model to so many of your colleagues. Congratulations.

Tanya Allee – Wellness

Tanya is an Outstanding Healthcare Provider (as awarded by the Campbell County Healthcare Foundation), a coach of sports and health, a mentor to many of her colleagues at Campbell County Health Wellness, a passionate prevention expert, and so much more. And today, we’re proud to announce that she—Tanya Allee, RD, LD—is a CCH Legend.

Born and raised in Gillette, Wyoming, Tanya went to college at the University of Northern Colorado and earned her bachelor’s degree in Dietetics; she later became a Registered Dietitian with Penrose St. Francis. She said she decided on a career in healthcare because she has always had a desire to help people. Thirteen years ago, Tanya took a job at CCH in Wellness, and she hasn’t looked back. And we’d say she found quite a niche in her role at Wellness as she not only helps people, she helps people feel better, live better and have a higher quality of life.

Tanya says that she believes excellence every day is lifting others up and giving them the motivation, encouragement and accountability to follow through with the goals they set forth, which is why she is so passionate about prevention work.

Tanya has also found time to be a part of other prevention focused groups in the community—most notably suicide prevention. Tanya serves on the Campbell County Suicide Prevention Coalition as well as the Collective Impact Suicide Prevention Coalition. She is also a co-facilitator of Survivors of Suicide Loss, a support group that helps those who have lost a loved one to suicide work through the complicated grief process.

Despite a hectic work schedule, she makes sure to find time for what matters most: her family. As a former high school and college athlete, Tanya now takes the court or field as a coach to her children and their teammates. Much like her health coaching, she finds this endeavor rewarding because she gets to be a part of initiating growth and change brought on by hard work and determination.



Tanya and her husband, Mark, have four children between the ages of 10 and 16. When she's not coaching her children, they are likely being active with sports or some kind of an outdoor activity. Tanya also enjoys competing in half marathons, triathlons or other sporting events.

When asked what receiving the Legend Award means to her, she said, "I feel blessed every day to be surrounded by the Wellness team and all the people that I have the privilege to work beside. I am humbled daily by the support, encouragement and general appreciation that I receive from co-workers, clients and CCH."

Congratulations, Tanya. CCH is excited to what the future holds for CCH Wellness!

EDUCATIONAL SESSION

Rob Schile from CliftonLarsonAllen gave a presentation on the 2016 CCH audit. CliftonLarsonAllen provides a risk based approach. They complete an evaluation of internal controls focusing on areas of greatest risk of error and provide formal recommendations identifying material weaknesses. There were no proposed audit adjustments and no passed audit adjustments. Adjustments were proposed by management. Day's cash on hand dropped to 186 since cash investments were used towards the Legacy and other capital related expenditures. Average age of plant has dropped from 7.6 to 7.4. Debt to Capitalization is 20% which is well below CLA benchmarks. CCH does have a lot of opportunity to reduce net days in accounts receivable. There is also a lot of opportunity to decrease the percentage of A/R over 90 days old. A plan has been put into place. Mr. Schile reported CCH is positioned well but also has opportunities for improvement.

ACTION ITEMS

Medical Staff Appointments

Dr. Nathan Simpson recommended approving the following medical staff appointments as recommended by the appropriate Department Chairman, Credentials Committee, and Executive Committee.

New Appointment:

Active:

Department of Medicine	Pauline M.O. Lerma, MD	Hematology / Oncology
Department of Surgery	Jon C. Kerr, MD	Emergency Medicine
Departments of Surgery AND Powder River Surgery Center	John S. Vassar, MD	Anesthesiology

Mr. Jackson, Mr. Dugan, Dr. Swift, Ms. Boller, Mr. Dunlap, Dr. Hartsaw and Mr. Hite voted aye. Motion carried.

Courtesy:

Department of Medicine	Sunil P. Rao	Internal Medicine
------------------------	---------------------	-------------------



Courtesy – Telemedicine:

Department of Medicine

Jonathan T. Klein, MD

IM/CC/Pulmonology

Dileep Raman, MD

IM/CC/Pulmonology

Limited Health Care Practitioners:

Department of Medicine

Erin K. Clark, PA-C

Psychiatry

Brenda Castrichini, APRN

Psychiatry

Mr. Jackson, Mr. Dugan, Dr. Swift, Ms. Boller, Mr. Dunlap, Dr. Hartsaw and Mr. Hite voted aye. Motion carried.

Reappointments:

Active:

Department of Medicine

Bernadette Meade, MD

Internal Medicine

Vashu Thakur, MD

Internal Medicine

Department of Surgery

Attila Barabas, MD

Urology

Department of Surgery AND Powder River Surgery

Nathan Simpson, MD

Orthopedic Surgery

Mr. Jackson, Mr. Dugan, Dr. Swift, Ms. Boller, Mr. Dunlap, Dr. Hartsaw and Mr. Hite voted aye. Motion carried.

Courtesy - Telemedicine:

Department of Surgery

Kristine Andrade, MD

Radiology

Lien Doan, MD

Radiology

Ryan Frederiksen, MD

Radiology

Jill Furubayashi, MD

Radiology

Marwah Helmy, MD

Radiology

Justin Ly, MD

Radiology

Mr. Jackson, Mr. Dugan, Dr. Swift, Ms. Boller, Mr. Dunlap, Dr. Hartsaw and Mr. Hite voted aye. Motion carried.

Provisional Reviews:

Active:

Department of Medicine

Thomas Repas, DO

Endocrinology

Mr. Jackson, Mr. Dugan, Dr. Swift, Ms. Boller, Mr. Dunlap, Dr. Hartsaw and Mr. Hite voted aye. Motion carried.

Mr. Jackson recused himself.



ADDITIONAL PRIVILEGE REQUEST

Harshvardhan Chaobal, DO – Privileges to practice at Powder River Surgery Center

Jennifer Thomas, MD – Privileges to practice at LTC-The Legacy

Mr. Dugan, Dr. Swift, Ms. Boller, Mr. Dunlap, Dr. Hartsaw and Mr. Hite voted aye. Motion carried.

Mr. Jackson returned to the meeting.

Extensions Requested – Applications Not Received and/or Complete

Robert Neuwirth, MD

Landi Lowell, MD

RESIGNATIONS TO NOTE:

The following Medical Staff resignations were noted:

Javier Finkielman, MD	e-ICU
David Kovaleski, MD	e-ICU
Peter White, MD	e-ICU
Avishkar Tyagi, MD	StatRad

FY16 Audit

Dr. Hartsaw moved, seconded by Mr. Dugan, to approve the FY16 audit as presented by Clifton, Larson, Allen. Mr. Jackson, Mr. Dugan, Dr. Swift, Ms. Boller, Mr. Dunlap, Dr. Hartsaw and Mr. Hite voted aye. Motion carried.

Medical Staff Bylaws

Dr. Simpson stated the medical staff by-laws committee has cleaned up and organized the medical staff bylaws. They were approved by the bylaws committee and signed off by both attorneys. The medical staff voted on and approved these bylaws on December 14, 2016.

Mr. Dunlap moved, seconded by Dr. Hartsaw to approve the revised medical staff bylaws as presented. Mr. Hite, Dr. Hartsaw, Dr. Swift, Mr. Jackson, Mr. Dunlap, Mr. Dugan and Ms. Boller voted aye. Motion carried.

Trustee Job Descriptions

Board members discussed approving the job descriptions with the understanding that the language will be looked at and will evolve as needed as a working document. Mr. Jackson stated the bylaws committee will be meeting regularly and can continue to adjust the language.

Dr. Hartsaw moved, seconded by Mr. Dunlap, to approve the Board of Trustee job descriptions as presented. Mr. Jackson, Mr. Dugan, Dr. Swift, Ms. Boller, Mr. Dunlap, Dr. Hartsaw and Mr. Hite voted aye. Motion carried.

Oncology Remodel

Mr. Dugan moved, seconded by Dr. Hartsaw to approve the recommendation from Facilities Planning Committee for the Oncology remodel for minor renovations at a cost of \$36,686.00. Mr. Jackson, Mr. Dugan, Dr. Swift, Ms. Boller, Mr. Dunlap, Dr. Hartsaw and Mr. Hite voted aye. Motion carried.



GI Endoscope Replacement – Surgery

Dr. Hartsaw explained that since the Monday Finance committee meeting she has been notified that the endoscope vendor, Endochoice, has been taken over by Boston Scientific. The equipment is needed but CCH has not received verification whether the new vendor will honor the quote and whether maintenance contracts will change. The current scopes are outdated and have reached the end of their life. Dr. Hartsaw recommends approving the purchase as a not to exceed amount.

Dr. Hartsaw moved, seconded by Dr. Swift, to approve the purchase of GI endoscopes for an amount not to exceed \$475,426.00. Mr. Jackson, Mr. Dugan, Dr. Swift, Ms. Boller, Mr. Dunlap, Dr. Hartsaw and Mr. Hite voted aye. Motion carried.

DISCUSSION ITEMS

Committee Meeting Frequency

Mr. Jackson stated that there are two Board committees, Physician Recruitment and Joint Conference that have discussed meeting quarterly or every other month. Mr. Dugan explained that he co-chairs Joint Conference with Dr. Kioschos. They recommend meeting every other month as well as tweaking the meeting format. When the Joint Conference attendees have an issue or question, they will funnel those through Administration who will forward those ahead of time to the co-chairs. If something needs to be discussed in an off month, a meeting may be held. Mr. Hite added that Physician Recruitment proposes to meet every other month as well. Mr. Lubnau stated the Board bylaws demand the Board standing committees meet quarterly. Dr. Hartsaw suggested the two committees meet on alternate months. Physician Recruitment will meet in February and Joint Conference will meet in March, thereafter meeting alternately.

Pioneer Manor Infrastructure Repairs

Mr. Fitzgerald explained that administration has been asked what CCH plans to do with Pioneer Manor. The CBO already resides in the building as well as the Stocktrail Apartments, childcare overflow and classrooms. Administration has also contemplated putting other services such as an IT site B, education and storage areas in the building. Mr. Fitzgerald added that the building is old and has plumbing, electrical and roofing needs. Mr. Crichton had a study prepared that estimates \$801,000 for infrastructure repairs. Ms. Boller provided information on utility expenses since July, 2016. Ms. Boller and Mr. Dunlap toured the building following the Facilities committee meeting and they are not comfortable spending \$801,000 for infrastructure repairs. The building needs a new boiler and the classrooms are unsuitable. Ms. Boller recommends leaving wing 5 open and shutting off the water and heat to the remainder of the building. Mr. Jackson suggested the matter be taken back to Facilities Committee for further discussion.

Behavioral Health

Mr. Dunlap reported that Behavioral Health is now at full staff. Telemedicine has 25% no shows and is more expensive. Behavioral Health saw 800 hours of visits in 2015 and increased to 1800 hours of visits in 2016.

INFORMATIONAL ITEMS

Chairman's Report

Mr. Jackson notified Board members that he would like to experiment with a slightly different room layout and has made some tweaks to the agenda. The biggest agenda change has been made to the informational items which will have more of a focus on the four pillars of the Strategic Plan, People, Care, Service and Business. Mr. Jackson's goal is to make the meeting



more efficient and pertinent to business of the hospital.

Chief of Staff Report

Dr. Simpson reported the medical staff recognition dinner is February 15 at the College Tech Center.

CEO Report

Mr. Andy Fitzgerald, Chief Executive Officer, explained that the schedule of monthly events will be printed out for each Board member and a recruitment update is sent to the Board each week. He will not include those items in his report unless an item comes up as part of the Board's discussion.

STRATEGIC FOCUS

People

Mr. John Fitch reported the Employee Engagement Survey is completed every other year. Avatar has been doing the survey since 2012, but changed hands to Press Ganey, so Press Ganey will be doing the survey in March. Results are expected in late April. CCH will be measuring Percent Favorable comparing FY15 results with FY17 results which measures employees who answer questions as Agree or Strongly Agree. Questions are related to Employees, Organization, Director/Manager with some of the themes being Teamwork, Safety, Quality, Employee Involvement, Leadership, Recognition, and Compensation/Benefits.

Care

Ms. Sue Ullrich reported on readmission rates within 30 days for patients over age 64 from 9% to 8.5%. Medicare watches this rate closely. With the new video education EMMI program for patients, financial resources, Medicaid application assistance, the unused medication program and community resources the patient has exceptional support when they return home. CCH is currently at 6.8% readmission rate and is exceeding the set goal.

Ms. Jonni Belden reported on weight loss in long term care residents. Excessive, unplanned weight loss in residents is an indication of an overall general health condition. Since moving to the Legacy, there has been a slight increase in weight loss. Every patient that has a 2.2 kg weight loss triggers a review. It is important to work with the family and to serve foods that the resident likes to eat and provide the resident with what they need. A local dentist helps to recognize oral conditions and a pharmacist comes in monthly to check medications.

Service

Ms. Deb Tonn reported on HCAHPS and EDCAHPS to evaluate the patient experience. There are a number of initiatives in place to support more consistent care of patients that include change of shift bedside reporting, use of the communications boards, daily leadership rounds, and hourly check ins. Scores are posted in each department on visibility walls. CCH continues to challenge themselves and this year has raised the score to 75%.

Business

Mr. Dalton Huber reported the following:

- Operating income – hit budget in December at (\$913,000).
- EBIDA – Almost \$1M better than last year. Shaping up to have a better year and have



been accomplishing some reduction in staffing to help offset what was added to the Legacy. The Legacy's volumes are coming up and expect some additional net revenues there.

- Mill Levy – The mill levy will be trued up twice a year instead of once a year. CCH is at a 15% reduction from the mill levy.
- December's accounts receivable days decreased by 3 for a total of 73.

EXECUTIVE SESSION

The regular meeting recessed into Executive Session at 7:19 p.m.

The regular meeting reconvened at 9:30 p.m.

ADJOURNMENT

There being no further business, the meeting adjourned at 9:15 p.m.

The next regularly scheduled Board meeting is February 23, 2017, to be at 5:00 p.m. in the Legacy meeting room.

Ronda Boller, Secretary

Ellen Rehard, Recorder